



2023 ANNUAL IMPACT REPORT

OCTOBER 2022 – SEPTEMBER 2023

A special report on the historic reach of HPIC's mission and the commitment of our Canadian and international partners in 39 countries.





A NOTE FROM HPIC'S PRESIDENT

Our partners and their commitment have made 2023 a historic year with nearly \$49 million in medicines delivered across 39 countries.

I am pleased to share that thanks to all our partnerships, 2023 has been a record-breaking year for HPIC. Our work together has allowed us to continue to restore health in thousands of communities. Many of them no longer make news headlines, but for our partners, they have been a priority.

It is heartbreaking to see all the suffering around the world; however, even in times of crisis, conflict and natural disasters, hope remains. We are grateful that we have been able to respond to so many crises and we have seen our community step up in inspiring ways to support some of the world's most vulnerable people.

We continue to provide ongoing support for emergencies and crises in Lebanon, Iraq, Syria, Turkey, Sudan, Ukraine, and more. You may recall that when the war on Ukraine began in February 2022, our goal was to send \$1 million in donated medicines as an emergency response. As of September, we have delivered \$30 million of essential medicines to Ukraine. We remain committed to supporting the people of Ukraine.

Last month, our team initiated an emergency response to the devastating floods in Libya. We are saddened by the loss of so many people and the hardship of those living through this situation. Thanks to our partners, our mission is working earnestly to deliver health and much needed hope in Libya.

Our work is far from over. We are grateful for the generosity of every partner, donor, and volunteer. They are committed to providing essential medicines, funding and manpower to keep HPIC active and sustainable. We look forward to a new fiscal year with hope, knowing that together we will continue to see lives changed through the transformative impact of health.

Please continue to support HPIC in this life-saving work. Together, we are giving people better health for a better tomorrow.



Lois E Brown

Lois Brown
President

Your Impact by the Numbers

Since 1990, HPIC has:



Worked in
130
countries



Impacted
33 million
people



Delivered
\$719 million
in medicines

2023 IMPACT



\$48.8 million
in medicines mobilized



2.44 million
people treated



4.88 million
treatments provided



190
healthcare workers
trained



39
countries supported



25
NGO Partners
supported



ACCESS TO MEDICINE PROGRAM

Interview with Mathias Bowler, HPIC's Operations Manager on his recent trip to Eswatini

This past August, Mathias Bowler, HPIC's Operation Manager made a field visit to Eswatini with our partners from Hope and Healing International.

HPIC has been partnering with Hope and Healing International since 2016 and together have mobilized over \$25.6 million in essential medicines to several countries, including Eswatini. In Eswatini, Hope and Healing works with a local partner, The Luke Commission (TLC), who operates a medical center and mobile outreaches around the country.

We spoke with Mathias to learn more about his time in Eswatini.

Q: Describe your experience visiting Eswatini.

Travelling to Eswatini was an amazing experience. I was so grateful to see first-hand the impact that local programming is having in this country. I had the opportunity to tour TLC's facilities, visit a mobile clinic and a community outreach program for elderly people, and meet some members of the community that have been patients at the medical center. I met incredible people and I was proud to see how many lives are being transformed for the better.

Q: Did anything or anyone impact your experience there?

TLC's philosophy is to treat every patient like your own loved one. Seeing the staff go above and beyond to prioritize patient care and loving them like their own family member was very moving. Any time a patient dies, the staff are given support to mourn and grieve that person through counselling, spiritual guidance, and prayer. It's a very compassionate and loving environment and I was amazed at how the staff care so well for their patients. I also noticed a strong sense of camaraderie and support among the team. TLC has created such a positive environment, and they really emphasize celebrating people's strengths so that their work can complement their day-to-day.

Q: In your opinion, how is the partnership between HPIC and Hope and Healing International making a difference on the ground?

A: Through our partnership, we are providing more holistically for the needs of people in healthcare facilities like the one in Eswatini. For example, HPIC delivered essential medicines while Hope and Healing is our eye on the ground. They also come in to provide things like medical equipment so that TLC has everything they need to successfully run their facility and serve their community.

HPIC supplies a significant portion of the medicines that TLC distributes to their patients. Without us, there would be a gap in patient care. They would have to explore purchasing medicines or they would need to reduce the number of patients they would be able to treat.

Q: Any last thoughts you want to share?

A: Most of the work I perform at HPIC deals with the preparation of shipments and the logistics of getting medicines out of our warehouse. I very rarely get to meet the people and see the communities directly impacted by our work. This trip allowed me to see the actual scale of HPIC's work and the impact of our partnership with Hope and Healing International. It was inspiring to see the compassion of the healthcare staff in Eswatini and their dedication to carry on the mission of what we start here in Canada. This makes me appreciate my day-to-day work so much more and has certainly impacted me on a personal level.

WOMEN'S AND CHILDREN'S HEALTH PROGRAM

Advancing Health Rights by Addressing Harmful Traditional Practices Against Women and Girls in Ethiopia

Approximately 200 million women and girls worldwide have endured the harmful practice of female genital mutilation (FGM). While FGM represents a deeply entrenched cultural tradition, it is a disturbing form of violence inflicted upon women and girls. The Member states of the United Nations have made a commitment to eradicate this harmful practice by 2030. While commendable progress has already been achieved, there is still so far to go.

HPIC, in partnership with its local implementation partner, Emmanuel Development Association (EDA) is actively engaging in an initiative aimed at addressing harmful traditional practices (HTPs) against women and girls with a focus on FGM in Ethiopia.

The project centers on three pivotal objectives: elevating awareness among women and local communities, enhancing healthcare services for victims of HTPs, and empowering community leaders to implement preventative measures against HTPs.

As we enter the second year of our project, here are some of the key achievements reported by EDA at the end of year one:

- 5000+ women and girls in their reproductive age reached through awareness-building sessions.
- Over 15,000 community members reached indirectly through this initiative.
- More than 1,800 educational materials on HTPs distributed throughout our communities.
- 46 health workers trained in FGM case management, enhancing our capacity to support HTP victims.

These milestones represent tangible progress towards the overarching mission of safeguarding the well-being and rights of women and girls while eradicating harmful traditional practices in Ethiopia.



DID YOU KNOW?

94% of maternal deaths occur in low and lower-middle income countries.

Everyday, 15,000 children die before the age of five.



HOPE & HEALING IN SRI LANKA

Testimonial from a Humanitarian Medical Kit Carrier to Sri Lanka

The medications from HPIC were instrumental in our volunteer medical trip to Sri Lanka. Sri Lanka's ongoing economic crisis has made it very difficult for people to obtain vital medications. Many of these medications are widely available in North America but Sri Lankan government sponsored pharmacies were out of stock. Many of the people we served were from low-income areas who would not be able to afford the medications from privately run pharmacies. The people we served in Sri Lanka were immensely grateful that through HPIC we were able to offer medications free of charge. We look forward to working with HPIC again in the future and we commend them on the excellent work they are doing to serve people all around the world.

– Dr. Damian Gunaratne, Kincardine, ON



OUR WORK IN KENYA

Solar Suitcase Initiative

The Solar Suitcase Initiative aims to improve the obstetric and newborn care at the health facility level. By powering critical obstetric lighting, mobile phones, and fetal heart rate monitors, health workers will be better equipped to provide necessary care to thousands of mothers and babies. With a reliable source of light and power for equipment, healthcare workers can perform life-saving procedures at any time of day or night. The solar suitcases are currently being utilized in 5 health facilities in western Kenya and are expected to directly impact 3,500 women and children, 64 healthcare workers and 40,000 community members.



OUR WORK IN GHANA

The H.O.P.E Project

The H.O.P.E. Project remains a flagship project in HPIC's mission to improve access to healthcare for underserved communities in the upper east region of Ghana. The H.O.P.E. Project focuses on improving the delivery of essential healthcare services to communities, with a particular emphasis on mothers, pregnant women, and children under 5, as well as the increased utilization of primary healthcare services within the region. As it enters its fifth year of implementation, the project continues to make significant strides toward achieving its goal of enhancing overall health, especially for children and for women in their reproductive age. We are excited to share that our team was part of a special video that highlights the impact of the H.O.P.E. Project.

We acknowledge and thank the members of the Allatt Family and Global Excel Management Inc. for financially supporting The H.O.P.E. Project since its inception. The support we receive is integral to the local impact we are making in Ghana through this project. Check out the video which will be on our website at the end of November at hpicanada.ca/programs/womens-and-childrens-health/



LEARNING FROM THE GROUND

Field Visits to Kenya and Ghana

In April of this year, HPIC's president and members of the programs team travelled to Kenya and Ghana to visit our women's and children's projects. The primary objective of this visit was to assess and deepen our understanding of the key outcomes and impacts achieved by our long-term initiatives within the local communities. During the visit, our team actively engaged with project participants and collaborated closely with local health officials, fostering critical dialogues and knowledge-sharing.

The insights gathered during this field visit hold immense significance in our commitment to refining and enhancing the direction of these vital initiatives, ensuring that our efforts continue to align effectively with the sustainable development goals of the communities we serve.



EMERGENCY RESPONSE PROGRAM

Supporting urgent medical needs in Syria and Turkey

Syria has been facing an ongoing humanitarian crisis for over 12 years, due to the country's brutal civil war. The country has the highest number of internally displaced people in the world, estimated to be around 6.8 million.

On February 6, 2023, two subsequent earthquakes and many aftershocks caused major destruction in Syria and Turkey. More than 50,000 people were killed and another 3 million people were displaced. The earthquakes struck at a time when the crisis in Syria was at its worst since it began in 2011.

Following the earthquake, the healthcare challenges in Syria and Turkey have significantly worsened. Infrastructure damage included hospitals, medical clinics and ambulances. There was already a shortage of medical personnel in Syria, and the recent disaster has placed immense strain on healthcare facilities in safer regions. Adding to the complexity, the earthquake primarily struck the most vulnerable cities, leading to the displacement of millions more people who now reside in shelters where living conditions foster the spread of diseases. Collectively, these factors have resulted in compromised health conditions, a scarcity of medical supplies, and a growing number of individuals in need of medical assistance and healthcare services.

In the aftermath of the earthquake, HPIC quickly coordinated a response with local partners working in the affected regions. Our initial response delivered over \$350,000 in primary care medicines to both countries, impacting over 17,000 people in need of medical care. One of the main medicines distributed was Baby Tylenol, which was used to address elevated body temperatures resulting from infections for infants under the age of two. The product proved exceptionally valuable since there were no comparable medicines available for this age group in the Syrian market.

Today, the UN estimates that there are over 15 million vulnerable people in Syria and Turkey who are still in dire need of humanitarian assistance, including access to healthcare. HPIC will continue to look for opportunities and partnerships to support the people of Syria and Turkey with essential medicines. Our work continues, one shipment at a time.





HPIC continues to work and prioritize emergency response in countries with forgotten emergencies



Ukraine

The war in Ukraine has been very emotional for many of our donors and partners. Since February 2022, there has been widespread death, displacement, and suffering throughout the country. There have been over 10,000 civilian casualties and more than 18,000 injured, though numbers are likely higher than reported. More than 7.5 million people have fled the country and another 7 million are internally displaced within the borders. HPIC has delivered over \$30 million worth of medicines to Ukraine with more on the way. We are still actively fundraising to continue to mobilize medicines in Ukraine. The country and its people will continue to need support for years to come.

Lebanon

HPIC has been actively working in Lebanon since 2001 and we have a long history in the country. Over the years, HPIC has delivered over \$28 million of medicines to Lebanon, and provided infrastructure support to two major hospitals. The 2020 explosion that killed 200 people and injured 5000 more, added additional hardship to Lebanon's already struggling health system. HPIC has plans to support the country for several years with the provision of essential medicines and other complimentary healthcare services. Our most recent project in partnership with local partner, Anera, is attending to the medical needs of our youngest demographic – newborn babies. From young to old, the medical needs of people in Lebanon will continue to be one of HPIC's priorities.



Sudan & Central African Republic

More than 4 million people have been displaced as a result of the crisis in Sudan. Millions are internally displaced within the country and millions more are fleeing to neighbouring countries to seek refuge from the fighting. Central African Republic is one of the neighbouring countries that is accepting refugees, despite the shortages the country is already facing. Due to the conflict, most of the health facilities in the region are no longer operational. It is estimated that 11 million people are in desperate need of healthcare, including at least 4 million malnourished children and pregnant or breastfeeding mothers. HPIC is working with local partners to address immediate medical needs for people who are suffering.



Iraq

The conflict in Iraq is one of the largest ongoing humanitarian crises around the world. 1.2 million people are internally displaced. Since the crisis began in 2003, the health system in Iraq has faced significant challenges, including supply shortages, weakened infrastructure, limited access to health facilities, and low numbers of healthcare workers. This year, HPIC sent 100 Humanitarian Medical Kits (HMKs) to support refugees and displaced people in Iraq and another 80 kits will be shipped over the next 6 months. Each of our HMKs have a minimum value of \$6,000+ and supports nearly 600 treatments.



"We have supported HPIC's response to Iraq for over a decade because we feel for the need and desperate conditions of people in Iraq. If our support is able to impact at least one person's life, then our help is worth it. We feel that we are the ones that are privileged to help people in Iraq, and we encourage others to help too."

**RICHARD AND CATHY BIRD
PTARMIGAN CHARITABLE
FOUNDATION, CALGARY, AB**



Malawi

Cyclone Freddy hit Malawi in March of this year, causing widespread damage and devastation. Over 2.2 million people were affected by the floods and there were over 1,000 casualties. There was significant destruction to Malawi's infrastructure, including healthcare facilities that are no longer functional or accessible. HPIC was able to mobilize 10 HMKs for people affected by the disaster as well as 2 pallets of medicines to address a deadly cholera outbreak. Every year, we also send 20 HMKs to a refugee camp to help address medical needs within the camp. Currently, there are an estimated 6 million people in Malawi in need of humanitarian aid. Medical aid for Malawi will remain an ongoing priority for our team.

DID YOU KNOW?

**Each HMK provides
around 600 treatments,
has a GIK value of
approximately \$6000,
and weighs around
50lbs.**

Ecuador

HPIC began working in Ecuador after a severe earthquake took place in 2016. This year, Ecuador faced a series of devastating natural disasters including floods, mudslides, and another massive earthquake. These disasters resulted in a major loss of lives, livelihoods and infrastructure in several regions. This year, HPIC has mobilized over \$900,000 of medicines to areas of urgent need and we continue working to send even more medicines to Ecuador in the coming weeks.



"I will keep praying for the many people of Ecuador affected by the recent natural disasters. I am glad that we have come together with compassion and solidarity to help them and get medical aid to affected areas. Thank you very much for your kindness and for your partnership which allows me to deliver medicines to people in need."

**MONSIGNOR HERNAN
ASTUDILLO, TORONTO, ON
Humanitarian Medical Kit Carrier
to Ecuador**



President's Pharmaceutical Circle Award Recipients from Apotex Inc, Pharmascience Inc, Pfizer Canada, and GSK Canada.



COMMUNITY HIGHLIGHTS

Inaugural President's Table Gala and Awards Ceremony – June 8, 2023

Last June, many of our partners and donors attended the Inaugural President's Table Gala and Awards Ceremony. We were honoured to have the presence of the Minister of Health, The Honourable Sylvia Jones. Congratulations to all of this year's recipients. We thank you for your commitment to uplifting our organization's work and mission, and for all the generous donations made at this event. Your support has been fundamental to allowing us to continue our mission of providing medicines and healthcare services to those in need.

We also acknowledge the efforts of partners who could not make the event but are still integral to our work. HPIC's mission is made of many partnerships that extend across Canada.

Left: Minister of Health, the Honourable Sylvia Jones, at the Inaugural President's Table Gala & Awards Ceremony



Access to Medicines Partner of the Year

Hope and Healing International

Community Leader of Year Award

Union des Cedres

Emergency Response Partner of the Year

The tri-partite partnership between
CCCF – Dignitas- CAM-Z

Foundation Leader of the Year Award

The Charis Foundation

Health & Hope Legacy Award

The Central Group

Humanitarian Medical Missionary Award

Dr. Ndao (Sénégal Santé Mobile)

President's Pharmaceutical Circle Award

GSK Canada
Pharmascience
Apotex Inc
Pfizer Canada

Team Impact Award

AstraZeneca Canada

Women & Children's Health Partner of the Year

Anglican Development Services (ADS)

Volunteer of the Year Award

Stephen Hoo

THANK YOU TO OUR VOLUNTEERS!

We thank the many helping hands we've had over the year! Your support allowed HPIC to pack and deliver essential medicines in critical times.



2023 MISSION PARTNERS

VOLUNTEER GROUPS

AstraZeneca Canada
Rotary Club of Mississauga
Tru Earth
The Foundation for Medical
Practice Education - McMaster
University
Kenvue - J&J Canada
Bayer Healthcare Pharmaceuticals
– Bayer Canada
Baxter Canada
IQVIA
GSK Canada
Pharmascience Inc.
Members of St. Joseph's Ukrainian
Catholic Church

ON-GOING VOLUNTEERS

Mary & Scott Lees
Stephen Hoo
Marianna Richard

TOP GIFT IN-KIND PARTNERS

Apotex Inc.
Pharmascience Inc.
Searchlight Pharma Inc.
Bayer Canada
Kenvue (formerly J&J Consumer
Canada)
Pfizer Canada Inc.
AstraZeneca Canada
Johnson & Johnson Medtech
Verity Pharmaceuticals
BioSynt Inc.
Natural Factors Canada
Teva Canada
Tru Earth
Baxter Canada
IVC Vita Health
Nora Pharma Inc.
Fresenius Kabi Canada
Viartis Canada
Medline Canada Corporation
GTR Santé
Ethicon Canada
Bausch Health, Canada Inc.
Omega Laboratories Limited
Haleon

Aspen Pharmacare Canada
Otsuka Pharmaceuticals
White Cross
Hikma Canada Limited
Paladin Labs Inc.
The Central Group

TOP CORPORATE PARTNERS

Dr. A. van Wyk Medical Group
E.G. Penner Building Centres Ltd.
Global Excel Management Inc.
Steinbach Credit Union Ltd.
GSK Canada Inc.
Pfizer Canada Inc.
Merck Canada Inc.
Eli Lilly Canada Inc.
AstraZeneca Canada
Teva Canada
J&J Foundation
Bayer Inc., Canada
Innovative Medicines Canada
(IMC)
Canadian Generic Pharmaceutical
Association (CGPA)
Boehringer Ingelheim Canada Ltd.

TOP FOUNDATION PARTNERS

Allatt Family Foundation
Bridgeway Foundation
F.K. Morrow Foundation
Fondation Traçons un Chemin
George & Georgette Tabet Family
Foundation Fund
Ptarmigan Charitable Foundation
The Charis Foundation
The Daccord Family Foundation
The Hope and Potential Foundation
Fred and Jane Reinders Foundation
Canadian National Christian Foundation
The Stephen and Barbara Allatt
Foundation
Unifor Social Justice Fund
The Jennifer and James Wilson Fund

TOP COMMUNITY PARTNERS

Dr. Karen Toews and Rodney Thiessen
Dr. Pierre Plourde & Krista Waring
John & Jean Edge-Partington
Ian & Joy Winterborn

Colin & Cathy Bales
Dr. Yassar Nasser
Evert Akkerman
Jacques Lapointe
Linda Penner
Mike & Colleen Reinders
Robert & Susan Kelsall
Meadowvale Christian Reformed
Community
Rotary Club of Picton
Union des Cedres
Erin Bales
David & Kathy Brereton
Randy Goosen
Dr. Ajit Vargis
Allan & Simone Penner
Stephen Allatt

NGO PROGRAM PARTNERS

Anera
ApBAid
Barzani Charity Foundation
Dignitas/CAM-Z
Children Believe

Canadian Relief Development Association
(CRDA)
World Emergency Relief (WER)
Go & Share Mission
International Association for Refugees
(IAFR)
International Christian Medical Dental
Association (ICMDA)
International Medical Corps (IMC)
Islamic Relief Canada (IRC)
Junta de Beneficiencia de Guayaquil
Malteser International
Medical Ministry International (MMI)
Food for the Poor Canada
Hope International Development Agency
Hope and Healing International
Anglican Development Services-Kenya
The Salvation Army Canada
Emmanuel Development Association
(EDA)
The Anglican Diocesan Development and
Relief Organization (ADDRO)



PARTNER WITH US!

Apply for a Humanitarian Medical Kit

Going on a medical mission? Take a Humanitarian Medical Kit with you! HPIC requests a tax-deductible donation of \$650/HMK to cover some of the costs of the program. Make sure to:

- 1) Apply online 6-8 weeks before your departure.
- 2) Verify customs procedures for medicines in your destination country.

Contact Michelle at kits@hpicanada.ca for more information.



This summer, Teri Robertson from Bridge to Health Medical and Dental came to pick up Humanitarian Medical Kits to support the communities in the Kalangala District of Uganda.

Volunteer with Us

Interested in volunteering with your coworkers, neighbours, friends, or family? Email volunteer@hpicanada.ca for more information about volunteering at our Distribution Centre in Oakville and packing essential medicines.



Ryan and Lizia DaSilveira volunteering last July at HPIC and helping to make Humanitarian Medical Kit boxes for our Access to Medicine Program.

DID YOU KNOW?

Last year, HPIC had nearly 200 volunteers pack HMKs with us at our Oakville Distribution Center.



Interested in knitting beautiful Izzy Dolls for children around the world? To learn more about the Izzy Doll or how to knit one, visit our page online: www.hpicanada.ca/get-involved/volunteer/IzzyDolls

For a tour or more information on how you can partner with us, call 514-822-1112, email [Dayana Gomez at dgomez@hpicanada.ca](mailto:dgomez@hpicanada.ca), or visit hpicanada.ca.

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Delivering health and hope
Porteur de santé et d'espoir

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