



Photo Credit: Anera HPIC is supporting the medical needs of Lebanon's youngest patients through *A Neo Life Project*, part of our Women's and Children's Health Program.

Since 1990, HPIC has touched **34 million lives**, delivering over **\$735 million in medicines** to **130 countries**.

2024
GRATITUDE REPORT
FISCAL YEAR 2023-2024





A SPECIAL MESSAGE FROM THE PRESIDENT

Our strength is our partnerships, and our passion is people.

Looking back on the previous year, I am proud to share that HPIC has once again risen to the challenge of addressing critical global health needs. Thanks to the unwavering dedication of our staff, volunteers, partners, and supporters, we made meaningful progress in improving women's and children's health, expanding access to medicines for vulnerable populations by supporting medical missions, and responding to emergencies, natural disasters, and conflicts in 39 countries.

One of our primary focus areas this year has been expediting emergency responses. To address the Middle East conflict and the urgent medical needs of countless affected individuals, HPIC delivered enough medical aid to support 50,000 people in Lebanon alone. In Gaza and the West Bank, we dispatched two shipments containing 57,000 treatments, reaching 28,000 civilians in critical need. These medicines are being distributed by our partners through mobile clinics, with more aid on the way. In Morocco, our efforts stabilized healthcare services across 21 villages in the aftermath of the earthquake. In Ukraine, we have delivered over \$30 million worth of medicines to date, with our latest response providing enough treatments to assist 7,713 people. More shipments are planned for the coming months. As conflicts and crises continue to escalate around the globe, we are actively engaging with our pharmaceutical partners and financial donors to ensure new responses can carry on into 2025.

Our Women and Children's Health Program has remained a cornerstone of our work, supporting essential projects that enhance maternal and child health and promote the rights of women and children in Ghana, Kenya, Ethiopia, and Lebanon through key partnerships. Looking ahead to 2025, we are eager to expand these initiatives into new communities to improve health outcomes for those in marginalized areas.

Our mission to bring health and hope to communities worldwide is built on the strength of our partnerships, which continue to be the foundation of our work. This year, we equipped 65 medical mission teams who risked their own safety to bring aid to those suffering and in need of care. In these challenging times, our collective efforts have made a lasting impact and saved countless lives.

We remain committed to this journey with you, as we work together to improve global health and face the challenges that 2025 and beyond will bring.

Sincerely,

Lois E Brown

Lois BrownPresident



2024 SPOTLIGHT ON IMPACT



\$12 MILLION

IN MEDICINES MOBILIZED



480,000

PEOPLE TREATED





39 COUNTRIES

SUPPORTED



13 EMERGENCY

RESPONSES



60 HEALTH CARE

WORKERS TRAINED



393

HUMANITARIAN MEDICAL KITS DELIVERED



65 CANADIAN

MEDICAL MISSIONS
SUPPORTED



57

HEALTH CARE FACILITIES SUPPORTED



NON-GOVERNMENTAL ORGANIZATIONS SUPPORTED



18,656 CHILDREN

UNDER THE AGE OF 5 YEARS
REACHED DIRECTLY



WOMEN IN THEIR REPRODUCTIVE AGE, PREGNANT WOMEN, AND LACTATING MOTHERS REACHED DIRECTLY THROUGH WOMEN & CHILD HEALTH PROJECTS

This past year, HPIC worked in 39 countries and territories



BENIN | BOLIVIA | BURKINA FASO | CAMBODIA CAMEROON | CENTRAL AFRICAN REPUBLIC | COLOMBIA COSTA RICA | CUBA | DOMINICAN REPUBLIC | ECUADOR ESWATINI | ETHIOPIA | GABON | GAZA | GHANA GUATEMALA | GUYANA | HAITI | HONDURAS | IRAQ KENYA | LEBANON | LIBERIA | LIBYA | MALAWI | MALI NAMIBIA | NIGERIA | PERU | PHILIPPINES | SENEGAL SOMALIA | SOUTH SUDAN | TOGO | UKRAINE | VIETNAM ZAMBIA | ZIMBABWE

ACCESS TO MEDICINE PROGRAM

Increasing access to medicines by equipping medical mission teams is one way HPIC fulfills its mission. This approach not only delivers life-saving medicines but also strengthens local healthcare systems through training and increased capacity, all made possible by generous financial support. **Over the last year, 65 medical missions were supported.**

MISSION PARTNER HIGHLIGHT

IRIS Mundial, a valued partner of HPIC, is dedicated to improving visual health for underserved populations in developing countries. This year, IRIS Mundial teamed up with Fondation Internationale Schweitzer Lambaréné (FISL) and HPIC to provide life-changing eye care and medicine to those in need. In January, a team of 30 volunteers assisted 1,900 people in Lambaréné, Gabon, conducting eye exams, providing glasses, and distributing essential medications. Of these, 500 individuals received treatment and referrals for conditions such as glaucoma, infections, and allergies.

The medicines supplied by HPIC were crucial in treating these eye conditions, making the mission's success possible. Ophthalmologists delivered specialized care, while IRIS Mundial's local partner ensured ongoing follow-up for lasting impact. These medical missions are not only transformative but also form a vital part of our work to improve global health every day.

TESTIMONIAL:

J.M., a 45-year-old suffering from advanced glaucoma, arrived at the clinic with dangerously high eye pressure and severely limited vision. After receiving treatment, his eye pressure dropped significantly, preserving his sight. Grateful for the care he received, J.M. left with the necessary medication to continue managing his condition. This life-changing outcome was made possible by the generosity of donors who support HPIC's vital work, ensuring access to essential treatments for those in need.

A message from the Executive Director of IRIS Mundial captured the essence of this mission:

"Of the 1,900 people we helped during our last mission in Lambaréné, Gabon, over 500 needed medical treatment. Thanks to the medicines provided by HIPC, we were able to give our patients treatment for eye infections, allergies and dry eyes. We were able to start patients on glaucoma treatment and provide them with enough medication to last several months before their follow-up appointments." —Julie Roegiers, Executive Director of IRIS Mundial.

An ophthalmologist was delighted to see a patient's intraocular pressure drop drastically, thanks to HIPC medication, giving them a chance to save their remaining vision.

"Without the medicines supplied by HIPC, we wouldn't have been able to carry out this mission in Gabon! As Managing Director of IRIS Mundial, I would like once again to extend my warmest thanks to HIPC for their help to the Gabonese population of Lambaréné." —Julie Roegiers, Executive Director of IRIS Mundial.



IMPACT OF MEDICAL MISSIONS

Why Are They Important?

Medical missions play a vital role in addressing healthcare disparities in regions with limited access to specialized care, such as Liberia, where only two neurosurgeons serve a population of 5.3 million. These missions provide immediate care, essential medical supplies, and long-term support for local healthcare providers, leading to lasting improvements in community health.



In June, Jordan Tetley partnered with Church 365 and the International Christian Medical Fellowship (ICMFEL) to deliver free medical care to children in Monrovia, Liberia, with a focus on urgent congenital hydrocephalus surgeries. For many families, the cost of treatment was out of reach, making these life-saving interventions critical. Thanks to HPIC's provision of medicines, 20 surgeries were successfully performed at John F. Kennedy Memorial Medical Center, offering hope and a future for these children.

"When we arrived, and Dr. Ballah opened the boxes and saw the much-needed anesthetic medicine, he told me that they often have to cancel surgeries because they don't even have anesthetic for the patients. He was overjoyed knowing that he would not need to cancel an upcoming surgery for a long time." —Mr. Jordan Tetley, Humanitarian Medical Kit (HMK) carrier with Church 365.



Photo (above): Jordan and Sonya Tetley picking up their HMKs from our Oakville Distribution Centre



Photo (above) Dr. Augustine K. Ballah, one of only two neurosurgeons in Liberia



Photo (above): Dr. Doe and Dr. Ballah receiving the medicine at JFK Hospital



Photo (left): International Christian Medical Fellowship (ICMFEL) group in Liberia



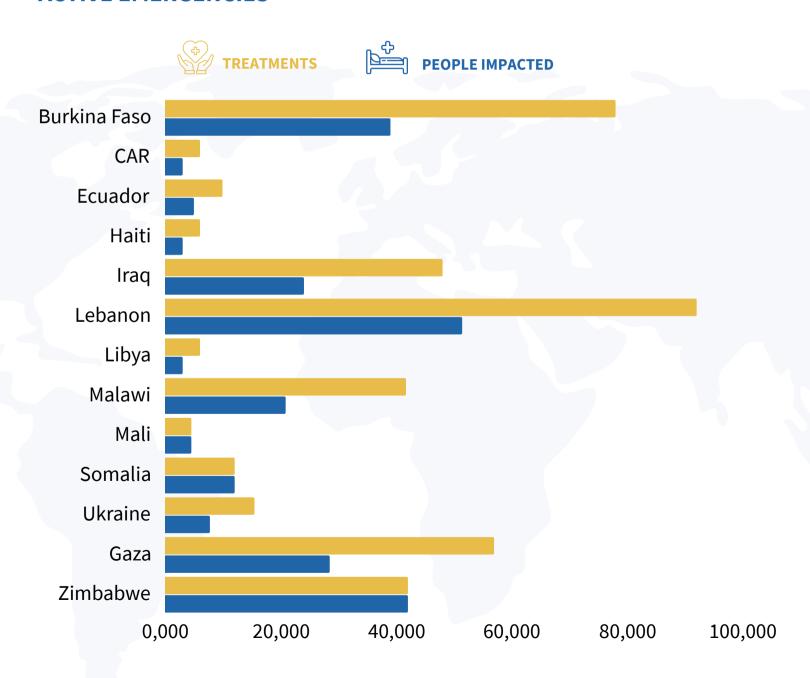
Photo (left): A church-based clinic where volunteer doctors and medical professionals provide care to individuals in need

EMERGENCY RESPONSE PROGRAM

HPIC responded to 13 emergencies this year, delivering quality medicines and stabilizing healthcare services in the Middle East, Morocco, Ukraine, and other countries. We support the efforts of "first responders" working on the ground and actively engage with these communities by providing long-term medical aid. Our commitment ensures that communities and individuals can rebuild their lives with improved health and renewed hope.

Looking ahead, we are prepared to respond to emerging crises and support fragile healthcare systems in countries where we have a presence. As global health needs and crises increase, HPIC remains committed to reaching people in need, ensuring that our efforts continue to make a meaningful impact on the health and well-being of many who are ill, suffering and in desperate need of medical care.

ACTIVE EMERGENCIES



HIGHLIGHTS FROM OUR ACTIVE EMERGENCIES

★ LEBANON

In response to the Middle East conflict, HPIC successfully sent three shipments containing 91,000 medical treatments to Lebanon, benefiting over 50,000 individuals. These medicines were distributed by our local partners to 80 hospitals and clinics, including major cities like Beirut, Tripoli, Sidon, Tyre, and smaller cities. As of October, HPIC has launched a new campaign to raise critical funding, aiming to mobilize medical shipments to support communities and people affected by the recent war.



UKRAINE

As the war in Ukraine approaches its three-year mark, HPIC has already delivered more than \$30 million in quality medicines. Our most recent response delivered 15,500 treatments with more on the way soon. Ukraine will remain a priority for HPIC. Our team is actively working with partners to replenish medical aid with shipments to support the ongoing crisis and prolonged war.



GAZA

The situation in northern Gaza is increasingly dire, with residential areas under attack, hospitals ordered to evacuate, and ongoing power outages. As heavy bombing and ground operations persist, medical facilities and essential healthcare related services remain at risk. In response to the urgent needs in Gaza, HPIC delivered two shipments containing 57,000 medical treatments, reaching 28,000 civilians. Valued at nearly \$550,000, these medicines were distributed by our local partners through mobile clinics. HPIC is actively collaborating with industry partners and donors to continue mobilizing medical aid, ensuring it reaches those who need it most as safely as possible.



IRAO

The situation in Iraq has evolved from an acute crisis to a protracted one. HPIC's responses have been focused on supporting displaced-affected populations, including internally displaced persons (IDPs) and refugees, and providing emergency assistance in conflict-affected areas and within the Kurdish communities. This year HPIC provided 48,000 treatments to aid 24,000 individuals.



MAITI

5.5 million Haitians are in need of humanitarian aid. Armed gang violence has spread to rural areas as social structure erodes. Structural weaknesses have worsened essential services, with hospitals targeted and healthcare workers and teachers forced to flee, leaving the country's most vulnerable in urgent need of support. HPIC delivered 6,000 treatments that were distributed across 10 mobile clinics in the southern region. Additional medical aid is being shipped to Haiti in the coming months.



MALAWI

Malawi is still recovering from its deadliest cholera outbreak in 40 years, which began in February 2022. The outbreak resulted in over 41,000 cases and more than 1,000 deaths. Declared a national public health emergency in December 2022, the outbreak was officially contained in August 2023. HPIC has sent over \$400,000 in medicines to the Dzaleka Refugee Camp. Another shipment will be sent in early 2025.



MOROCCO

On September 8, 2023, a 6.8 magnitude earthquake struck Morocco's Atlas Mountain region, 50 miles south of Marrakech. The strongest in a century, it claimed an estimated 3,000 lives and injured over 5,600 people. The hardest-hit provinces—Al-Haouz, Ouarzazate, Azilal, Chichaoua, and Taroudant—saw 300,000 people affected, with nearly 60,000 homes damaged, nearly 20,000 of which completely collapsed. In response, HPIC launched a project to improve health and hygiene in 21 affected villages, donating 1,500 hygiene kits and funding a clinic's rehabilitation. It also allowed HPIC to hold community hygiene workshops which greatly benefitted all who attended. This work has been generously supported by a Government of Quebec grant.



Photo (right): Beneficiaries of Hygiene Kits and Health Workshops in Earthquake affected villages in the Atlas Mountain Region, Morocco

WOMEN'S AND CHILDREN'S HEALTH PROGRAM

HPIC's Women's and Children's Health Program adopts a participatory, community-driven, and gender-responsive approach, ensuring that the specific needs and challenges of women of reproductive age, adolescent mothers, caregivers, and children under five are at the core of our efforts. Recognizing the diverse cultural and societal contexts in which these groups exist, we engage closely with community members and collaborate with the Ministry of Health (MoH) to implement sustainable, culturally appropriate solutions.

Our project engagements target the unique barriers communities, particularly women, encounter in accessing and utilizing quality healthcare. Delays related to awareness, detection, and receiving adequate care at the health facility directly affect Maternal, Newborn, and Child Health (MNCH) outcomes. By addressing these delays, our project engagements aim to ensure that women and children receive timely and effective care, ultimately improving MNCH outcomes.

Improved access to reproductive, maternal and newborn child healthcare services

Through targeted engagements and collaborations with local partners, HPIC aimed to strengthen healthcare systems in resource-limited settings by improving access to quality care and reducing the delay in care due to limited resources at the health facilities.

This year, our projects improved access to healthcare services for 80,123 women of reproductive age, pregnant and lactating mothers, newborn children and infants who gained access to essential healthcare services.



PROJECT SPOTLIGHT 1

This year, HPIC and local partners supported 57 remote health facilities with essential MNCH medicines, supplies, and equipment. We also trained 90 healthcare workers in early detection and emergency obstetric, maternal, and newborn care, improving healthcare access for 210 communities in Ghana, Kenya, Ethiopia, and Lebanon.

Our projects in Ghana and Kenya improved healthcare access for hard-to-reach communities by strengthening healthcare systems, resulting in 2,243 skilled deliveries at supported health facilities.



FIGURE 1: Health worker in Ghana using an ultrasound machine supported by the WCH project. Previously, women had to travel long distances for ultrasound services. The provision of these machines has brought vital prenatal care closer to communities, enabling early detection of complications and reducing the need for travel, thus ensuring timely referrals and improving maternal and newborn health outcomes.

WOMEN'S AND CHILDREN'S HEALTH PROGRAM (continued)

Frequent power outages and inadequate equipment force healthcare workers to rely on phone flashlights during night deliveries, jeopardizing the safety of mothers and newborns. This results in poor outcomes, reduced community trust, and overburdened staff, ultimately lowering care quality.

To tackle these issues, HPIC and local partners installed six solar suitcases in five Kenyan health centers, along with solar-powered thermometers and fetal dopplers. This enhancement has significantly improved critical care during night deliveries.

This year, solar-powered rooms facilitated 459 safe night deliveries, provided 1,648 women with antenatal care, and distributed 665 post-delivery hygiene and newborn kits, supporting maternal and newborn health.



PROJECT SPOTLIGHT 2

"This was my third delivery, and my previous two were challenging as they happened at night with only candles and flashlights. But this time, I was surprised and relieved to see the delivery room lit despite the power outage in the community. It gave me a sense of comfort and confidence during the process." —Faridosa Atemba, 27-year-old mother from Eshiromba village in Kakamega, Kenya

FIGURE 2: A mother with HPIC's newborn kits.

NEWBORN KITS

HPIC's newborn kits are aimed at providing post-delivery care for both women and children by providing essential items that support hygiene, comfort, and primary care. These kits help mothers and newborns maintain personal hygiene, which is crucial for postpartum recovery and preventing infection.





Photo (left): Rafael Nunez, a member of our Operations team, is often seen operating the forklift and organizing medicines and skids in our Oakville Distribution Centre. Each shipment he handles plays a crucial role in our mission.

WOMEN'S AND CHILDREN'S HEALTH PROGRAM (continued)

Improved Utilization of Reproductive, Maternal, and Newborn Child Healthcare Services

The delays in utilizing the services stem from challenges related to access to relevant information and detection at the community level. Limited awareness leads to delays in deciding to seek help. Addressing these delays is crucial to improving overall health outcomes.

In the past year, our project has reached 13,206 community members through health education programs led by trained volunteers, midwives, and nurses. These programs focus on reproductive, maternal, and newborn health and early complication detection.

Through our projects, the Community health volunteers screened 5,588 children for illnesses and 742 pregnant women for danger signs, successfully referring 223 children and 252 pregnant women for emergency care, ensuring timely interventions and improved outcomes.



FIGURE 3: Community meeting in Ethiopia.

"Before the project, my husband and I often believed our children's illnesses were caused by witchcraft, leading us to seek help from spiritual homes and herbalists. This approach did not improve their health, and we frequently ended up at the hospital with more severe conditions, increasing our expenses. However, through health education during durbars and home visits, we learned that diseases are caused by mosquitoes and poor hygiene. Since adopting mosquito nets, keeping our environment clean, and practicing regular handwashing, our children rarely fall ill." —Madam Asombe Vida is 41 years old mother of four children from Aloko community under the Kugre subdistrict, Ghana.

FIGURE 4: Community health volunteers conducting a community dialogue with women and caregivers.





Photo (left): This map of the world is pinned with many small flags in the countries where HPIC has worked in since 1990. A total of 130 flags. We invite you to visit our Oakville Distribution Centre and see this impactful image first hand.

HPIC'S MISSION TURNS 35!

Celebrating 35 Years of Health, Hope, and Izzy Dolls



SPREADING CARE WORLDWIDE

In 2025, HPIC will celebrate 35 years of delivering health and hope to vulnerable communities. Izzy Dolls symbolize the compassion behind our mission, thanks to the knitters, crocheters, and seamstresses across Canada who generously create handmade items to bring comfort to those in need.

How It All Started: The Journey of Health, Hope, and Izzy Dolls

Master Corporal Mark Isfeld's mother created the Izzy Doll for him to give to children during his peacekeeping missions. After his death in 1994, his comrades, and now HPIC, continued the tradition. More than a million Izzy Dolls have been distributed worldwide!

HPIC uses Izzy Dolls to securely pack medical kits, avoiding environmentally wasteful materials like styrofoam. These dolls both protect medicines and bring joy to sick children in vulnerable communities. We've also added baby hats, blankets, and scale slings for those we serve. Learn more on our website.

Photo: Shirley O'Connell, at the 80th Anniversary Event of the Juno Beach Landing



WHAT'S NEW: KEY DEVELOPMENTS

HPIC continues to lead in advancing global healthcare solutions through events, industry collaboration, and policy discussions.

HPIC is proud of our progress in the pharmaceutical sector and government advocacy this year, highlighted by our President's Circle Gala, Hill Day in Ottawa, and the upcoming Provincial Day at Queen's Park. We also established a new Pharma Advisory Committee to provide expert guidance and enhance our impact. Through these activities, we aim to recognize the collaborative efforts and generous contributions of our pharmaceutical partners in humanitarian medical assistance and international development.

HPIC seeks to raise awareness of our role as a valuable Canadian NGO dedicated to helping vulnerable communities on behalf of Canadian partners, donors, and Global Affairs Canada. Being the only Canadian charity with a Canada Drug Establishment License, we ensure the safe and compliant sourcing and distribution of high quality, donated medicines. Our advocacy focuses on sustainable healthcare, supply chain integrity, and partnerships to improve global access to life-saving medicines.

THE PRESIDENT'S TABLE GALA & AWARDS CEREMONY

A REMARKABLE SUCCESS!



We are thrilled to announce that the President's Table Gala & Awards Ceremony was a tremendous success, with over 120 of our most valued partners joining us for an unforgettable evening. This event would not have been possible without the generosity and support of our incredible sponsors. A heartfelt thank you to:

The Morris and Rosalind Goodman Family Foundation, Pfizer Canada, Kenvue Canada, AstraZeneca Canada, CGPA, Hikma, IMC, Medline, Merck, Ontario Safety League, Return to Work Solutions, and Viatris.

HPIC also extends our warmest congratulations to all our partners, award winners, and board leadership. Our shared impact and accomplishments are the direct result of our collaborative efforts. We look forward to continuing this journey together, making a meaningful difference in communities around the world.

HPIC'S BOARD LEADERSHIP

Left to right: David Sweet, Don Wallar, Mike Reinders, Dr. Pierre Plourde, Christine MacMillan, Lois Brown



RECOGNIZING OUR VALUED PARTNERS

Our mission to improve global health is made possible through the unwavering support of our corporate and pharmaceutical partners. This year, we are especially proud to honour and celebrate their contributions to advancing health and well-being in vulnerable communities. **Together, we are making a lasting impact, and we couldn't do it without you!**

THANK YOU TO ALL OUR PHARMACEUTICAL PARTNERS:

Abbvie Canada Apotex Canada Inc. Aspen Pharmacare

AstraZeneca Canada Inc.

Auro Pharma Baxter Canada Bayer Canada

BD Canada (Becton Dickinson)
Boehringer Ingelheim Canada Ltd.

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Sandoz Canada

Sanofi Consumer Canada

Searchlight Pharma Sterimax Canada

Taro Pharma

Teva Canada

Tru Earth Canada

Valeo Pharm Inc.

Viatris Canada

THANK YOU TO OUR VOLUNTEERS!

We want to extend our heartfelt gratitude to all the incredible volunteers who have contributed their time, talents, and expertise to support our mission. Whether you've helped us pack Humanitarian Medical Kits, assisted at or hosted an event, or crafted Izzy Dolls, baby hats, and blankets, your dedication has made a tangible difference in the lives of those we serve.

Your generosity and hard work inspire us every day, and we couldn't fulfill our mission without your invaluable contributions. Thank you for being a vital part of our community and for helping us bring health and hope to those in need.









Andrea Rinfret, Izzy Doll Collection Event
Angela Wai

Apotex Inc.

AstraZeneca Canada

Belmont House

Bob Bird, Rotary Club of Picton

Bonni Hughes

Cedar Park United, Knitting Group

Global Excel Management Inc.

GSK Canada

Hikma Canada Ltd.

Kenvue Canada

Laurie Young

Mary & Scott Lees

Nancy Tate

Nicole Coen

Pfizer Canada

Port Perry Seniors Club

Rhonda Micks

Robert Zeidler, The Cotton Factory

Rotary Club of Mississauga

Rotary Club of Mississauga- Meadowvale

Sandra Shepherd

Shirley O'Connell, 80 Peacekeeper Izzy Dolls

for the 80th Anniversary Event

Susan Baker

Ukrainian Canadian Congress - Hamilton

Unifor

Union des Cedres

WHY IS GLOBAL HEALTH IMPORTANT TO CANADIANS?



Global health has never been more crucial in today's increasingly interconnected world. By expanding access to essential medicines in vulnerable communities, we create long-term, sustainable change that allows men, women, and children to thrive. Healthy individuals transform their communities, leading to broader societal development.

Canadians deeply care about global health, and for many, it is their families and loved ones whose lives are being directly impacted. HPIC firmly believes that by working together, we can and will improve global health. In doing so, we positively affect every facet of our lives, our communities, and our planet.

Photo: HPIC's President, Lois Brown, speaks passionately about the critical need for access to essential medicines and the importance of partnerships to improve global health in Ottawa.

WAYS TO PARTNER WITH HPIC

As we look to the future, HPIC invites you to partner with us to continue making a lasting impact. There are several ways to get involved, whether through financial contributions, gift-in-kind donations, or volunteering your time.



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THANK YOU FOR YOUR CONTINUED SUPPORT AND BELIEF IN OUR MISSION



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